

FT Manager - Holistic Pet Food Store

You must have experience in retail management or the service industry, excellent customer service and relationship building skills, and strong math and computer skills. Proven ability to work independently in a fast paced environment is also required.

RESPONSIBILITIES:

Provide, and assure staff is providing, helpful and friendly customer service and product education.
Operate and manage POS system.
Lead with a strong work ethic.
Hire, train, manage and retain retail sales staff.
Provide oversight and work closely with grooming manager and staff, and provide grooming client interaction and scheduling.
Communicate effectively with customers, employees, grooming manager, staff, and owner.
Create effective visual merchandising.
Inventory management and ordering.
Demonstrate effective implementation of internal controls.
Maintain store appearance.

Available to work 40+ hours per week, including some weekends.

QUALIFICATIONS:

Has previous retail sales management and/or restaurant industry experience.
Proven sales success through product education and relationship building.
Solid track record in managing people; Experience in hiring and training employees, and cultivating a teamwork environment.
Able to prioritize and organize while managing multiple responsibilities and functions in a busy, high volume environment; solve problems independently.
Possesses the business acumen to manage a cost center and own responsibility for the store's success.
Open to learning and adapting to this organizations dynamic, successful business model.
Enjoys working with people and has hands-on experience working with pets; pet parents preferred.
A college education/Associates Degree is a plus.
Physical demands include the ability to process large deliveries of dog food; up to 1000 lbs per delivery, several times per week.
Experience in the pet industry, with exposure to the grooming side of the business is a plus.
A polished, well groomed appearance.

In addition to a resume and cover letter, all applicants must include salary requirements and references in order to be considered for this position.